

Table 2: Detailed Costs / Fees / Charges Application

Sl. No.	Category	Annual Cost / Recharge Fee	Development Fee (CHF)	CHF Price	User Development Fee (CHF)	Percentage Based Fee (CHF)	Support/Training Fee (CHF)	Bank and Payment Fee
1	Account	0	0	0	0	0	0	0
2	Account	0	0	0	0	0	0	0
3	Account	0	0	0	0	0	0	0
4	Account	0	0	0	0	0	0	0
5	Account	0	0	0	0	0	0	0
6	Account	0	0	0	0	0	0	0
7	Account	0	0	0	0	0	0	0
8	Account	0	0	0	0	0	0	0
9	Account	0	0	0	0	0	0	0
10	Account	0	0	0	0	0	0	0
11	Account	0	0	0	0	0	0	0
12	Account	0	0	0	0	0	0	0
13	Account	0	0	0	0	0	0	0
14	Account	0	0	0	0	0	0	0
15	Account	0	0	0	0	0	0	0
16	Account	0	0	0	0	0	0	0
17	Account	0	0	0	0	0	0	0
18	Account	0	0	0	0	0	0	0
19	Account	0	0	0	0	0	0	0
20	Account	0	0	0	0	0	0	0
21	Account	0	0	0	0	0	0	0
22	Account	0	0	0	0	0	0	0
23	Account	0	0	0	0	0	0	0
24	Account	0	0	0	0	0	0	0
25	Account	0	0	0	0	0	0	0
26	Account	0	0	0	0	0	0	0
27	Account	0	0	0	0	0	0	0
28	Account	0	0	0	0	0	0	0
29	Account	0	0	0	0	0	0	0
30	Account	0	0	0	0	0	0	0
31	Account	0	0	0	0	0	0	0
32	Account	0	0	0	0	0	0	0
33	Account	0	0	0	0	0	0	0
34	Account	0	0	0	0	0	0	0
35	Account	0	0	0	0	0	0	0
36	Account	0	0	0	0	0	0	0
37	Account	0	0	0	0	0	0	0
38	Account	0	0	0	0	0	0	0
39	Account	0	0	0	0	0	0	0
40	Account	0	0	0	0	0	0	0
41	Account	0	0	0	0	0	0	0
42	Account	0	0	0	0	0	0	0
43	Account	0	0	0	0	0	0	0
44	Account	0	0	0	0	0	0	0
45	Account	0	0	0	0	0	0	0
46	Account	0	0	0	0	0	0	0
47	Account	0	0	0	0	0	0	0
48	Account	0	0	0	0	0	0	0
49	Account	0	0	0	0	0	0	0
50	Account	0	0	0	0	0	0	0
51	Account	0	0	0	0	0	0	0
52	Account	0	0	0	0	0	0	0
53	Account	0	0	0	0	0	0	0
54	Account	0	0	0	0	0	0	0
55	Account	0	0	0	0	0	0	0
56	Account	0	0	0	0	0	0	0
57	Account	0	0	0	0	0	0	0
58	Account	0	0	0	0	0	0	0
59	Account	0	0	0	0	0	0	0
60	Account	0	0	0	0	0	0	0
61	Account	0	0	0	0	0	0	0
62	Account	0	0	0	0	0	0	0
63	Account	0	0	0	0	0	0	0
64	Account	0	0	0	0	0	0	0
65	Account	0	0	0	0	0	0	0
66	Account	0	0	0	0	0	0	0
67	Account	0	0	0	0	0	0	0
68	Account	0	0	0	0	0	0	0
69	Account	0	0	0	0	0	0	0
70	Account	0	0	0	0	0	0	0
71	Account	0	0	0	0	0	0	0
72	Account	0	0	0	0	0	0	0
73	Account	0	0	0	0	0	0	0
74	Account	0	0	0	0	0	0	0
75	Account	0	0	0	0	0	0	0
76	Account	0	0	0	0	0	0	0
77	Account	0	0	0	0	0	0	0
78	Account	0	0	0	0	0	0	0
79	Account	0	0	0	0	0	0	0
80	Account	0	0	0	0	0	0	0
81	Account	0	0	0	0	0	0	0
82	Account	0	0	0	0	0	0	0
83	Account	0	0	0	0	0	0	0
84	Account	0	0	0	0	0	0	0
85	Account	0	0	0	0	0	0	0
86	Account	0	0	0	0	0	0	0
87	Account	0	0	0	0	0	0	0
88	Account	0	0	0	0	0	0	0
89	Account	0	0	0	0	0	0	0
90	Account	0	0	0	0	0	0	0
91	Account	0	0	0	0	0	0	0
92	Account	0	0	0	0	0	0	0
93	Account	0	0	0	0	0	0	0
94	Account	0	0	0	0	0	0	0
95	Account	0	0	0	0	0	0	0
96	Account	0	0	0	0	0	0	0
97	Account	0	0	0	0	0	0	0
98	Account	0	0	0	0	0	0	0
99	Account	0	0	0	0	0	0	0
100	Account	0	0	0	0	0	0	0

Additional Remarks:
 Based on the 2022 tax application issued for additional 5% on (Bank Fee) in ECOSMIP Class
 and for a maximum of 20 CHF in ECOSMIP Class
 The 2022 tax application is due on 15th March 2023.
 The actual period of validity is from 1st April 2023 to 31st March 2024.
 The actual period of validity is from 1st April 2023 to 31st March 2024.
 The actual period of validity is from 1st April 2023 to 31st March 2024.
 ** Annual ODP will be charged from all channels to incur ODP

Table 2: Domestic Air Rules & Penalties

fare Families		Minimum Baggage Allowance	Minimum Weight	Minimum Flexible
IATA		(E, E, S, B, Y, T, Y, Q, L, L, S, O, G, M, W, X, Z, A, M, B, R, S)	(M, H, M, M, A, B, R, S)	(Y, T, Z)
Change Fees Per Person Per Sector	Any changes, within 30 hours of booking & provided at least 7 days before the travel dates	NL	NL	NL
	Departure 9-0 days Departure 4 days & above	USD 2000 or basic fare plus fare difference (whichever is lower)	USD 2000 or basic fare plus fare difference (whichever is lower)	NL
Cancellation Fees Per Person Per Sector	Any changes, within 30 hours of booking & provided at least 7 days before the travel dates	NL	NL	NL
	Departure 9-0 days Departure 4 days & above	USD 2000 or basic fare (whichever is lower)	USD 2000 or basic fare (whichever is lower)	USD 2000 or basic fare (whichever is lower)
Change Cancellation allowed @		2 hours before the departure of flight. For change cancellation done within 2 hours, no other charges will apply.	2 hours before the departure of flight. For change cancellation done within 2 hours, no other charges will apply.	2 hours before the departure of flight. For change cancellation done within 2 hours, no other charges will apply.
No Show		Only basic refundable	Only basic refundable	Only basic refundable

1. In case of 24 hours to 30 days from the departure of flight, the applicable change fee shall be the maximum plus fare charge (if allowed) for the change in itinerary (except with Basic Fare).

Note:

- 1. All other charges are applicable per person, in case of "non-refundable". Basic fare will be refunded.
- 2. In case of the Maximum Applicable Change and Cancellation of fare as per applicable.
- 3. Governmental Fees: MSB will not apply for change/cancellation of fare.
- 4. In case of flight disruption.
- 5. Airline charges will be made by the airline. Not Refund.
- 6. Passenger is liable back to the point of origin by the first available carrier. Full amount to be refunded.
- 7. Other arrangements for the cancelled sector is made by the passenger. Refund of Basic fare for the cancelled sector.
- 8. The passenger is not liable for the checked baggage & passenger(s) under their management. Full refund is order to respective MSB along with cancelled non-refundable, if any.
- 9. No Per-destination Compensation fees applicable on refund ticket.
- 10. These penalties are subject to change without prior notice.

Updated on 01/01/2024